

JEEVAN PRAMAAN APPLICATION

User-Manual

JEEVAN PRAMAAN (DIGITAL LIFE CERTIFICATE)

Benefits

- Jeevan Pramaan version 4.0.x and above allows pensioners to generate DLCs (Digital Life Certificate) for multiple PPOs by using only single biometric authentication.
- Support for Assamese language in addition to English and Hindi is available in the new version of the application.

Requirement

- Operating System - Windows 8 or higher
- Microsoft .Net Framework version 4 - Full (or) Higher
- STQC certified Registered Biometric device is required. List is available on Jeevan Pramaan portal.
- RD Service of the biometric device should be installed on the system and running.(RD Service links are also available on Jeevan Pramaan Portal as well) (Refer to slide number:11)
- Internet connection is required to communicate with Jeevan Pramaan Server.

Process

Step-1: Download and Install **Jeevan Pramaan Application** from <https://jeevanpramaan.gov.in/app/download>

(Refer to slide number: 3)

Step-2: **Operator Authentication:** This is a one time process. Pensioner can be the Operator as well. (Refer to slide number: 12)

Step-3: **Pensioner Authentication:** Fill in the pensioner details and Aadhaar based Finger/iris Authentication of Pensioner. (Refer to slide number: 16)

Step-1: Download Jeevan Pramaan Application

- ❑ Open the JeevanPramaan website in any web browser. The URL of the website is <https://jeevanpramaan.gov.in>.
- ❑ Click on the **download** button highlighted in green box as shown in the image below



Step-1: Download Jeevan Pramaan Application

- ❑ On this page the requirements for different Jeevan Pramaan applications are listed, check whether your device fulfills the requirements before downloading the application
- ❑ Enter your e-mail , captcha code and then click on “*I Agree to Download*” button.
- ❑ You will receive an OTP in your email account that you have provided

Download Application

For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. **Usage of the application for any other purpose is prohibited.**

Download Documents

Client Installation Document
RD(Registered Device) Service & Drivers for Windows/Android
Client Installation & User-Manual for Android Face App

1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device.
2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face.

** In case you require support please contact our help desk at [jeevanpramaan\[at\]gov\[dot\]in](mailto:jeevanpramaan[at]gov[dot]in).

System Requirements for Face (Android) App

1. Android 8.0 or above (Un-rooted device)
2. RAM - 4+ GB.
3. Minimum 500 MB free storage.
4. Camera Resolution - 5MP or greater.
5. Download AadhaarFaceRd Service from Google Play Store
6. Download Jeevan Pramaan Face App from Google Play Store

System Requirements for windows8/10/11 (With external biometric device)

1. Microsoft .Net Framework version 4 - Full (or) Higher
2. Microsoft Visual C++ 2010 Re distributable Package for Windows machine.

System Requirements for Android (With external biometric device)

1. Android 7.0 and above

Enter Email

6EZR9H

Not readable? Change text.

Enter Captcha Code

I Agree to Download

Step-1: Download Jeevan Pramaan Application

- ❑ Enter the OTP received on your e-mail.
- ❑ Click on the “**Submit**” button.

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Please enter the OTP received on email-id `abxxxxx@abc.com`

OTP

Step-1: Download Jeevan Pramaan Application

- ❑ Click on '[Download Jeevan Pramaan Ver 4.0.0](#)'. You will receive a link on your email-id for downloading the application.
- ❑ Click on '[Download Jeevan Pramaan Ver 3.7.3 Android App](#)' if you wish to download Mobile App (requires Biometric Device).

Jeevan Pramaan Home About Get a certificate Locate a Centre Download Guidelines Circular FAQ PDA/PSA Login Pensioner Login G20

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For Windows OS

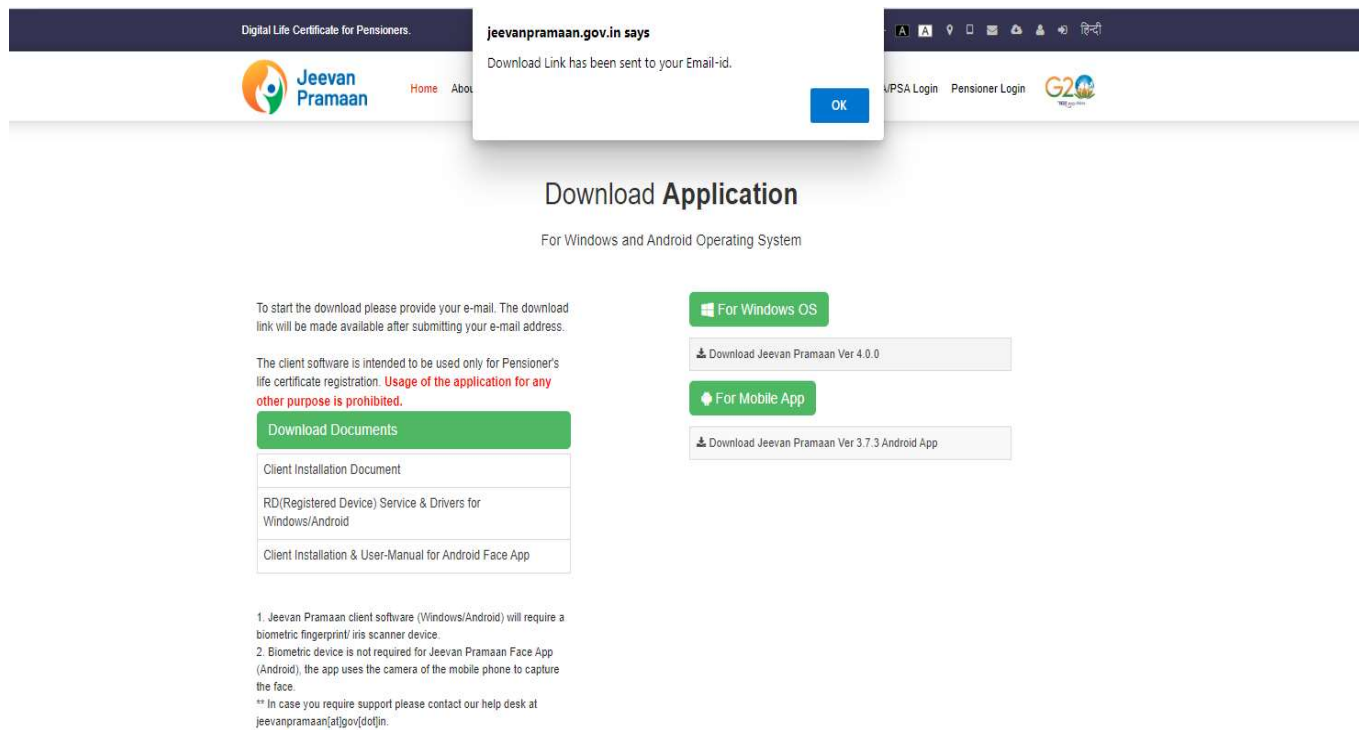
- Download Jeevan Pramaan Ver 4.0.0

For Mobile App

- Download Jeevan Pramaan Ver 3.7.3 Android App

Step-1: Download Jeevan Pramaan Application

- The link to download the application is sent to your e-mail.
- Click on “OK” button



The screenshot shows the Jeevan Pramaan website interface. At the top, there is a navigation bar with the Jeevan Pramaan logo and links for Home and About. A notification box from jeevanpramaan.gov.in is displayed, stating "Download Link has been sent to your Email-id." with an "OK" button. Below the notification, the main heading is "Download Application" for Windows and Android Operating Systems. The page provides instructions for downloading the application and lists download links for Windows OS and Mobile App. A "Download Documents" section is also present, listing installation documents and manuals. At the bottom, there are numbered instructions and a contact email address.

Digital Life Certificate for Pensioners.

jeevanpramaan.gov.in says
Download Link has been sent to your Email-id.
OK

Home About

UPSA Login Pensioner Login G20

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For Windows OS

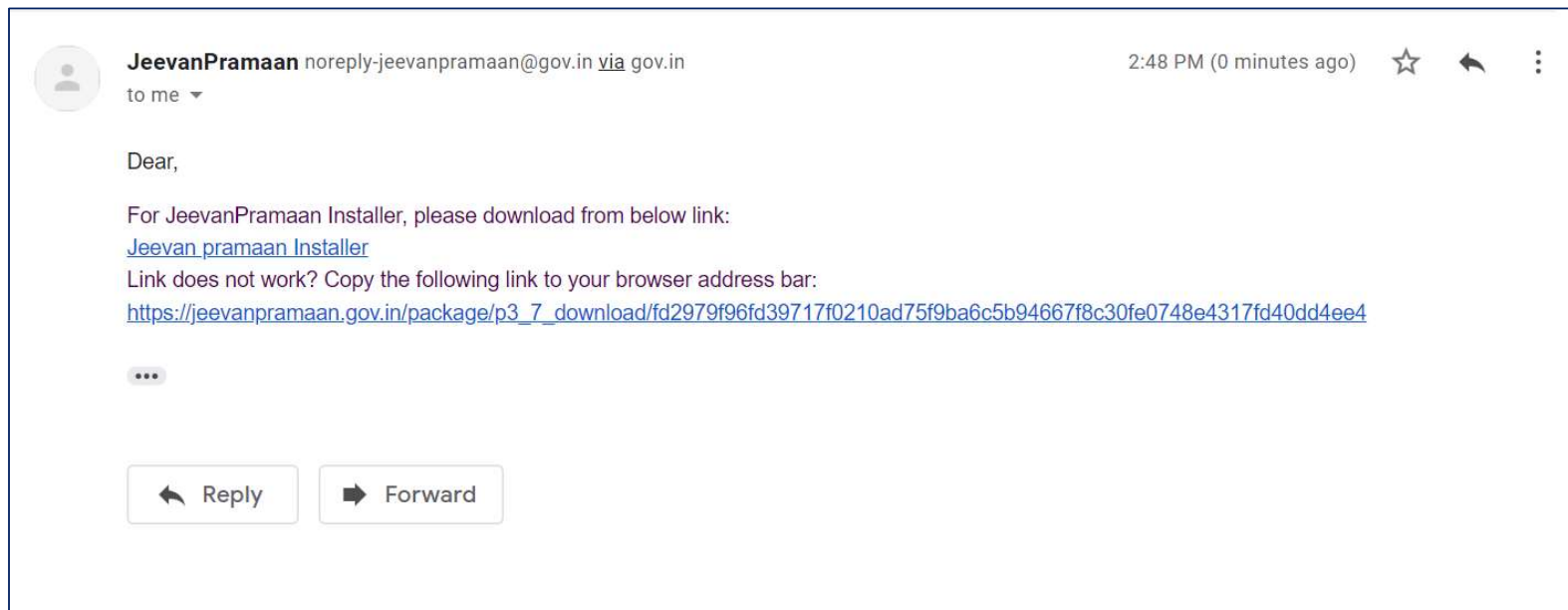
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For Mobile App

Download Jeevan Pramaan Ver 3.7.3 Android App

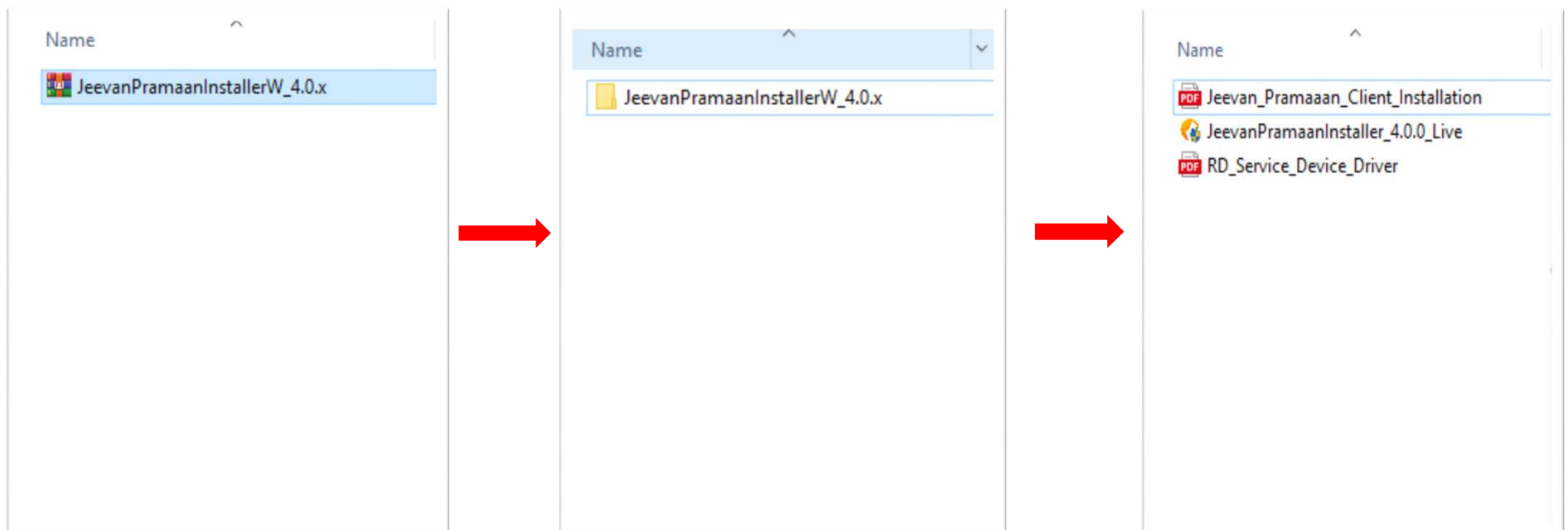
Step-1: Download Jeevan Pramaan Application

- ❑ You will receive the below mail on your e-mail ID. There is a link provided for downloading the application.
- ❑ The link shall work only once. Pl. note if you get 'session token expired' message, the download procedure has to be repeated.




Installation of Jeevan Pramaan Windows Application

- ❑ Prior to installing Jeevan Pramaan application, download and install the RD service pertaining to your device Pl. refer slide no. 11 for this.
- ❑ Extract the downloaded Jeevan Pramaan installer zip file. It contains the Jeevan Pramaan installer, Jeevan Pramaan Client Installation document and RD Service Device Driver which contains the links to RD service for different devices supported by the Jeevan Pramaan Application.
- ❑ You will find an installer by name “JeevanPramaanInstaller_4.0.0_Live.exe”. Run the installer as administrator



Installation of Jeevan Pramaan Android Application

- Prior to installing Jeevan Pramaan Android application, download and install the RD service pertaining to your device Pl. refer slide no. 11 for this. You can also download the RD service pertaining to your device from play store as well.
- You will find the Jeevan Pramaan Android Application apk by name “LifeCertificate_v3.7.3.apk” as shown in the image below.
- Run the apk to proceed towards the installation of the application.



A screenshot of a file manager interface showing a table of files. The table has four columns: Name, Date modified, Type, and Size. The first row contains the file 'LifeCertificate_v3.7.3.apk' with a date modified of '01-08-2022 09:34', a type of 'APK File', and a size of '9,291 KB'.

Name	Date modified	Type	Size
 LifeCertificate_v3.7.3.apk	01-08-2022 09:34	APK File	9,291 KB

Installation of RD Service

- ❑ Prerequisite – Internet Connection is required to communicate with the biometric-device server
- ❑ 1) Download the 'RD service setup and drivers' and 'user manual' for your particular biometric device from the link <https://jeevanpramaan.gov.in/package/download>
- ❑ 2) Install the RD Service as per the installation instructions provided in the installation/user manual
- ❑ 3) Plug in biometric device, 'device ready to use' or 'device inserted' notification shall come up as shown below.
- ❑ 4) In case of issues related to RD service activation, software etc, please contact device manufacturer/provider.

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- Download AadhaarFaceRg Service from Google Play Store
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System Requirements for windows/10/11 (With external biometric device)

- Microsoft .Net Framework version 4 - Full (or) Higher
- Microsoft Visual C++ 2010 Re distributable Package for Windows machine

System Requirements for Android (With external biometric device)

- Android 7.0 and above

Enter Email
Enter Email Id

ZASNTQ Not readable? Change text.

Enter Captcha Code

I Agree to Download

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System Requirements for Android (With external biometric device)

- Android 7.0 and above

Enter Email
Enter Email Id

ZASNTQ Not readable? Change text.

Enter Captcha Code

I Agree to Download

Step-2: Device Registration & Operator Identification (this is a one time process)

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan **Device Registration & Operator Identification** English

Aadhaar Virtual ID

Mobile

Email

Exit Generate OTP

Device: STARTEK\$FM220UL1

Designed and Developed by NIC/MEITY



- After you have successfully installed the Jeevan Pramaan Application, run the application.
- The Application is available in multiple languages - you can select English, Hindi or Assamese from the dropdown at the top right corner (marked in orange box in figure shown on the left side)
- The very first step is Operator Authentication and it is a one-time process. Any person can act as an operator. The pensioner can also act as an operator
- The operator needs to enter his/her Aadhaar number, mobile number and e-mail and click on **Generate OTP** button.
- The mobile number need not be linked with Aadhaar, you can enter any mobile number but make sure you have it as you will receive an OTP on the mobile and email-id provided

Step-2: Operator Authentication (this is a one time process)

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan Device Registration & Operator Identification English

Aadhaar

Enter otp received on

Mobile/Email : 9123456789 (or) abc@abc.com

Ok Resend Otp Cancel

Generate OTP

Device: STARTEK\$FM22OUL1

Designed and Developed by NIC/MEITY

After the Operator has entered the details, he/she will receive an OTP on entered mobile number as well as email.

Enter any one of the OTP received and then click on *Ok* button.

(In case OTP is not received click on *Resend OTP* button)

Step-2: Operator Authentication (this is a one time process)

The screenshot shows a web application window titled "Jeevan Pramaan-Digital Life Certificate System Version 4.0.0". The header includes the "Jeevan Pramaan" logo and the title "Device Registration & Operator Identification". Below the header, there is a form with a label "Operator Name" followed by a red asterisk and an empty text input field. Below the input field, there is a consent statement: "I, the holder of Aadhaar, hereby give my consent to MeitY to use my Aadhaar number, biometric etc for authentication with UIDAI for generation of Digital Life certificate (DLC). MeitY/NIC have informed me that my Biometric will not be stored/shared." To the left of this statement is a checkbox. At the bottom left, the device ID "DEVICE: STARTEKFM220UL1" is displayed. At the bottom right, there is a blue button labeled "Biometric Scan". The footer of the window reads "Designed and Developed by NIC/MEITY".



- After successful OTP Validation the screen shown on left will appear.
- The Operator needs to enter name and give consent for authentication by clicking on the checkbox.
- Click on *Biometric Scan* button to proceed towards finger/iris scan

Step-2: Operator Authentication (this is a one time process)

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan Device Registration & Operator Identification

Operator Name * ritesh

I, the holder of Aadhaar, number, biometric etc for generation of Digital Life certificate (DLC). MeitY/any Biometric will not be stored/shared.

Operator Authentication Successful

OK

DEVICE: STARTEKFM220UL1 Biometric Scan

Designed and Developed by NIC/MEITY



- After you have successfully authenticated yourself through finger/iris scan, the application will show a pop “Operator Authentication Successful” which states that the Operator Registration is successful and the application restarts itself.

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan Pensioner Identification English

Aadhaar Virtual ID

*

Mobile *

Email

Exit Generate OTP

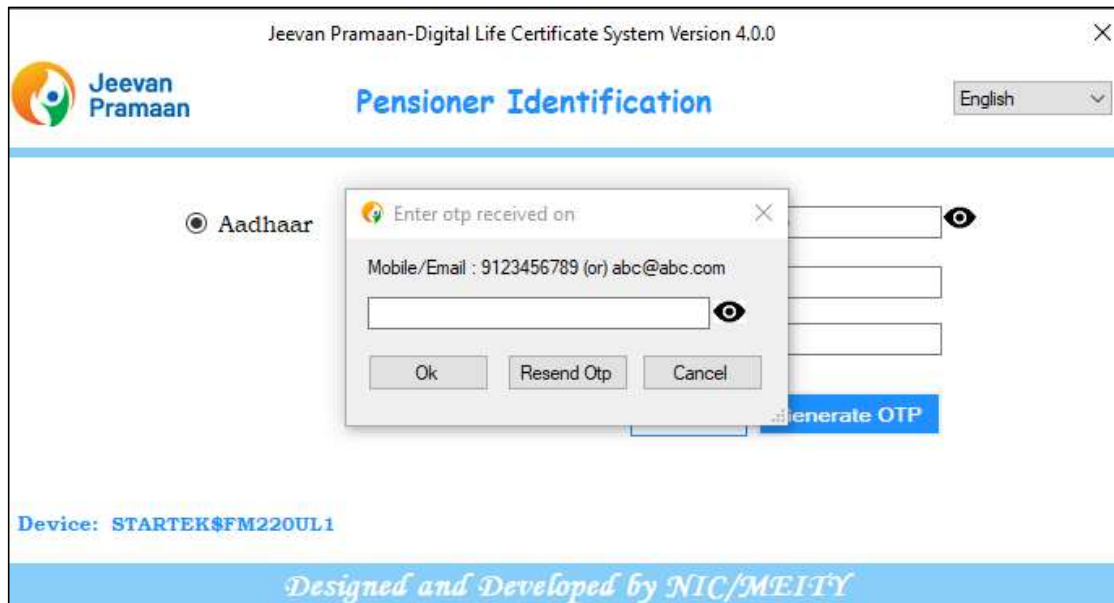
Device: STARTEK\$FM220UL1

Designed and Developed by NIC/MEITY



- Next the Pensioner Authentication screen will open. Now whenever you run the application the Pensioner Authentication screen will open.
- The pensioner should enter his/her Aadhaar number and mobile number. The email address is optional.
- Next click on the *Generate OTP* button you will receive an OTP on the entered mobile number and email (only if the user has provided email)

Step-3: Pensioner Authentication



The screenshot displays the 'Jeevan Pramaan-Digital Life Certificate System Version 4.0.0' interface. The main window is titled 'Pensioner Identification' and includes a language dropdown set to 'English'. A radio button labeled 'Aadhaar' is selected. A modal dialog box titled 'Enter otp received on' is open, showing the mobile/email number '9123456789 (or) abc@abc.com' and an empty input field for the OTP. The dialog has 'Ok', 'Resend Otp', and 'Cancel' buttons. In the background, a 'Generate OTP' button is visible. The device ID 'STARTEK\$FM220UL1' is shown at the bottom left, and the footer reads 'Designed and Developed by NIC/MEITY'.



- Enter the OTP received and click on *Ok* button to proceed further.
(If OTP is not received, please click on *Resend OTP*)

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan

Pensioner Details

Pensioner Details Preview & Consent Aadhaar Authentication

1) * Pensioner Name

2) * Type of Pension

3) * Organisation Type

4) * Sanctioning Authority

5) * PPO Number

6) * Disbursing Agency

7) * Agency

8) * Account Number(Pension)

Are you Re-Married? Yes No

Are you Re-Employed? Yes No

Designed and Developed by NIC/MEITY



- ❑ After successful OTP Validation the screen shown on left appears. The screen will be either blank or will have prefilled details as shown in the next slide.
- ❑ Enter all the details correctly, incorrect information will lead to rejection of Jeevan Pramaan by the Pension Disbursing agency

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan

Pensioner Details

Pensioner Details | **Preview & Consent** | **Aadhaar Authentication**

Registered PPO Number Use the dropdown to select PPO Number

1) * Pensioner Name

2) * Type of Pension

3) * Organisation Type

4) * Sanctioning Authority

5) * PPO Number

6) * Disbursing Agency

7) * Agency

8) * Account Number(Pension)

Are you Re-Married? Yes No

Are you Re-Employed? Yes No

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- In case you get the screen with prefilled details, Select the desired PPO Number from the dropdown, or you can select 'Add new pension PPO not in List for yourself' if you want to add a new PPO Number which is not appearing in list and fill in the pension details.
- In case user selects a PPO Number, he/she can modify all the details except PPO Number.
- After entering all the details click on "NEXT" button

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

Jeevan Pramaan

Pensioner Details

Pensioner Details Preview & Consent Aadhaar Authentication

1) * Pensioner Name

2) * Type of Pension

3) * Organisation Type

4) * Sanctioning Authority

5) * PPO Number

6) * Disbursing Agency

7) * Agency

8) * Account Number(Pension)

Are you Re-Married? Yes No

Are you Re-Employed? Yes No


Quit NEXT

Designed and Developed by NIC/MEITY

- the pensioner needs to add Re-marriage and Re-Employment details.
- In case the pensioner is re-employed or re-married, he/she is not allowed to submit DLC using the application, the pensioner needs to submit the required certificates to their pension disbursing agency.

Step-3: Pensioner Authentication

Jeevan Pramaan-Digital Life Certificate System Version 4.0.0

 **Jeevan Pramaan**

Preview of the Data Filled

[Pensioner Details](#) **Preview & Consent** [Aadhaar Authentication](#)

Pensioner Name abc	Agency Federal Bank
Type of Pension Family	PPO Number 12312312
Organisation Type Banks	Account Number(Pension) 123123123123
Sanctioning Authority Banking Staff	Are you Re-Married? No

- I certify that the above declarations are true and accurate.
- I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

[Back](#) **Submit**

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- This window shows the preview of all the details entered by the pensioner, make sure they are all correct and then tick both the **checkboxes** stating that the information entered is accurate
- click on **Submit** button to proceed further.

Step-3: Pensioner Authentication

Jeevan Pramaan - Digital Life Certificate System Version 4.0.0

Preview of the Data Filled

Pensioner Details | **Preview & Consent** | Aadhaar Authentication

Pensioner Name abc	Agency Federal Bank
Type of Pension Others	PPO Number (Pension)
Organisation Type Banks	
Sanctioning Authority Banking Staff	

Confirm

Number of PPO remaining for DLC generation: 4
Do you want to generate DLC for the remaining PPO?

Yes No

I certify that the above declarations are true and accurate.
 I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

Back Submit

Designed and Developed by NIC/MEITY



- In case the pensioner has multiple pensions then the pop-up shown on left appears which shows the number of PPOs remaining for DLC generation.
- The pop-up asks the pensioner whether he/she wants to generate DLC for the remaining PPO number's apart from the one which has already been entered . Click on **Yes** if you wish to do so else click on **NO**.
- In case user clicks on **YES** the user will be taken to the pensioner details screen (as shown on slide number 19) and the pensioner is required to select the remaining PPO numbers from the dropdown that he/she wants to add and repeat the process from slide 19 onwards.
- In case the user clicks on **NO**, the pensioner is taken to the screen on slide number 23.

NOTE: This screen will not appear if the pensioner has only one PPO Number/Pension.

Step-3: Pensioner Authentication

The screenshot shows the 'Preview of the Data Filled' screen in the Jeevan Pramaan-Digital Life Certificate System Version 4.0.0. The screen is divided into three main sections: 'Pensioner Details', 'Preview & Consent', and 'Aadhaar Authentication'. The 'Aadhaar Authentication' section is currently active. A dialog box is overlaid on the screen, displaying the following text: 'You have Selected the following PPO Numbers for Jeevan Pramaan Generation: 1) 123123123'. Below this, there is a consent statement: 'I, the holder of Aadhaar, hereby give my consent to MeitY to use my Aadhaar number, biometric etc for authentication with UIDAI for generation of Digital Life certificate (DLC). MeitY/NIC have informed me that my Biometric will not be stored/shared.' There are two buttons in the dialog box: 'Quit' and 'Biometric Scan'. Below the dialog box, there are two checkboxes with text: 'I certify that the above declarations are true and accurate.' and 'I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me'. At the bottom of the screen, there are 'Back' and 'Submit' buttons. The footer of the screen reads 'Designed and Developed by NIC/MEITY'.



- The screen shows all the PPO numbers selected by the pensioner for DLC (Digital Life Certificate)/Jeevan Pramaan generation.
- The pensioner needs to tick the *checkbox* in order to give consent.
- Click on *Biometric SCAN* button to proceed further.

Step-3: Pensioner Authentication

The screenshot displays the 'Preview of the Data Filled' window in the Jeevan Pramaan-Digital Life Certificate System Version 4.0.0. The window has three tabs: 'Pensioner Details', 'Preview & Consent', and 'Aadhaar Authentication'. A modal dialog box is open, titled 'Jeevan Pramaan-Digital Life Certificate System Version 4.0.0', with a 'Close' button. The dialog contains the following text: 'Thank you for submitting digital life certificate.', '1) Pramaan id 2023098874677942 for ppo 123123123.', 'You can view your life certificate on the portal jeevanpramaan.gov.in by giving Pramaan id.', 'Pensioner Name : Neha', and 'Registration Date and Time :2023-09-04 12:17:30'. Below the dialog, there are two checked checkboxes: 'I certify that the above declarations are true and accurate.' and 'I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me'. At the bottom of the main window, there are 'Back' and 'Submit' buttons, and a footer that reads 'Designed and Developed by NIC/MEITY'.



- Once authentication is successful, the DLC i.e Jeevan Pramaan is successfully generated and the Pramaan-id for each PPO number is displayed as shown on the screen.
- The pensioner will also receive a SMS on the mobile number provided during pensioner-authentication, the SMS contains the Pramaan-id and the link from which the pensioner can download the DLC if required.
- There is no need to physically submit the Digital Life Certificate to the Pension Disbursing Agency as it is automatically forwarded to the respective Pension Disbursing Agency.

Step-3: Pensioner Authentication

The screenshot displays the 'Preview of the Data Filled' interface of the Jeevan Pramaan-Digital Life Certificate System Version 4.0.0. The interface includes three tabs: 'Pensioner Details', 'Preview & Consent', and 'Aadhaar Authentication'. A 'Confirm' pop-up window is overlaid on the 'Preview & Consent' tab. The pop-up contains the following text: 'You have generated Digital Life Certificate for the following PPO Numbers: 1) 123123123'. Below this, it asks: 'Do you want to generate Digital Life Certificate for any other PPO Number not already entered above?'. The pop-up has 'Yes' and 'No' buttons. The background interface shows a 'Close' button and a 'Submit' button. At the bottom, it says 'Designed and Developed by NIC/MEITY'.



- After successful generation of DLC ,when pensioner click's on the close button the pop-up shown on left appears.
- The pop-up asks the pensioner whether he/she wants to add any new pension/PPO number not already entered above. If the pensioner wishes to do so click on **YES**.
- In case the pensioner clicks on **YES**, you need to repeat the steps from slide 19 onwards
- In case the pensioner has only one PPO then click on **NO**.